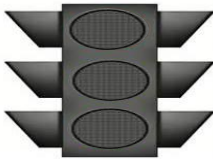
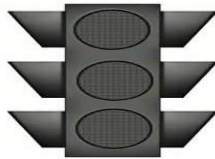


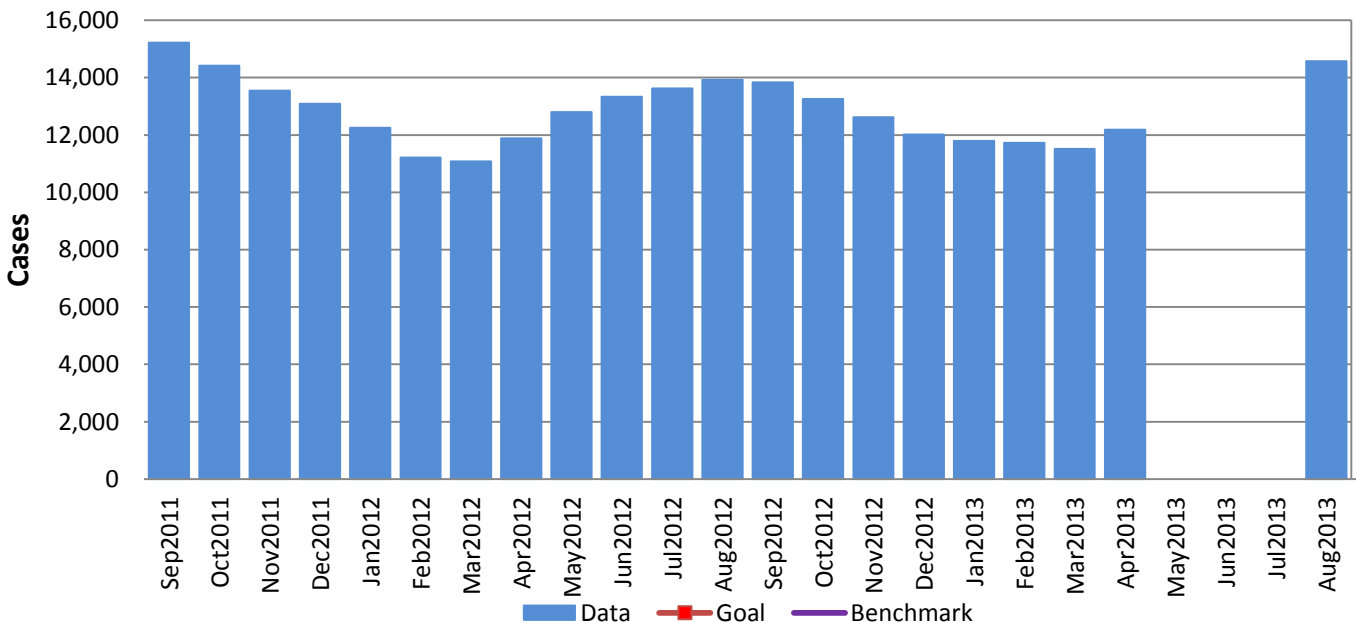
Open Property Maintenance Cases

Codes & Regulations

10/3/2013

| Measurement method | | Why measure? | | What is our goal? | |
|---|-------------------------------------|---|--|--|---|
| The number of property maintenance cases that remain open (violation not resolved) at the end of each month | | Property maintenance enforcement and compliance with the property maintenance code helps support the health and safety of the community | | Reduce the number of open property maintenance cases | |
| How are we doing? | | | | | |
| Sep2012-Aug2013 12 Month Avg Goal | Sep2012-Aug2013 12 Month Average |  | Aug2013 Goal | Aug2013 Actual |  |
| TBD | 12,616 | | TBD | 14,569 | |
| Cases | Cases | | Cases | Cases | |
| | | | Performance Stoplight Key | | |
| | | | Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data | | |

Open Property Maintenance Cases



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